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DOCKETED

September 17, 1998

SEP 18 1998

Docket Control Center
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

DOCKETED BY	<i>[Signature]</i>
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Attention: Carmen Madrid

Re: Docket No. RE-00000C-94-0165

Dear Ms. Madrid:

Pursuant to the August 11, 1998 Procedural Order entered in the above-referenced proceeding, PG&E Energy Services Corporation ("Energy Services") hereby submits an original and ten (10) copies of its comments on the proposed rules which are the subject of the Commission's Decision No. 61071, which was issued on August 10, 1998.

Energy Services incorporates herein by reference the substantive discussion of its July 2, 1998 and July 14, 1998 letters to the Acting Director of the Utilities Division which related to earlier versions of the Staff's proposed amendments to the Retail Electric Competition Rules then in effect. To the extent the amendments promulgated by Decision No. 61071 have not adequately addressed and disposed of the concerns discussed by Energy Services, those concerns remain and warrant further consideration by the Commission. Copies of the aforesaid letters are attached hereto as Appendices "A" and "B".

Respectfully submitted,

Michael S. Green for

Lawrence V. Robertson, Jr.
Attorney for PG&E Energy
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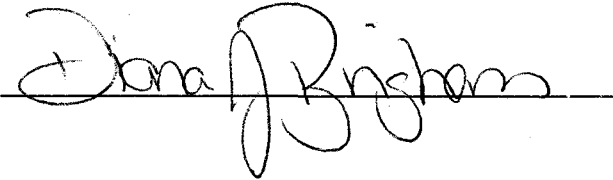
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BY

A handwritten signature in black ink, reading "Dana J. Brigham", is written over a horizontal line. The signature is fluid and cursive, with the first name "Dana" being the most prominent part.

APPENDIX 1



July 2, 1998

Mr. Ray T. Williamson
Director, Utilities Division
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

RE: Retail Electric Competition - June 25, 1998 Draft of Proposed Rule Revisions

Dear Mr. Williamson,

Pursuant to your June 25, 1998 letter, PG&E Energy Services submits the following comments with respect to the 1st Draft of proposed revisions to the Retail Electric Competition Rules.

GENERAL COMMENTS

On the whole, we complement the Staff on the quality and comprehensiveness of the proposed revisions. The new provisions on generation tagging and emissions characteristics are, however, problematic and our concerns are addressed below.

SPECIFIC COMMENTS

Reporting and Labeling Requirements

Sections R14-2-1614.A.3 and 10 and Sections R14-2-1618.C.1, 2, 3, 4, 5, 6, 7 and E, G and H require generation composition and emissions information for an ESP's *entire* sales base. These sections must be changed to apply only to that portion of an ESP's sales for which a marketing representation is made to customers about the composition of electricity as in, for instance, a renewable product.

We will generally not know the source of much of the power we are selling. We will largely be selling what is known as "system power." Much of our electricity will be obtained in very active trading markets wherein blocks of electricity exchange hands a number of times. Unless we are the original purchaser, we will not be able to find out the generation composition or emissions information. We cannot require the earlier "owners" of such power to pass along this information.

Clearly, for any product for which we make an environmental quality claim, we will back up that claim. In such instances, we will be incurring the extra cost of owning or directly purchasing and tracking renewable resources. Such costs will necessarily be borne by customers purchasing renewable products for this to be viable in the long run.

PG&E Energy Services is not the same company as Pacific Gas and Electric Company, the utility. PG&E Energy Services is not regulated by the California Public Utilities Commission, and you do not have to buy PG&E Energy Services products in order to continue to receive quality regulated services from Pacific Gas and Electric Company, the utility.



It is our understanding that these sections of the rules have *not* been scrutinized in a manner similar to most other issues in working group efforts. We would be willing to participate in a working group on this issue. PG&E Energy Services is sensitive to environmental issues and we believe there are commercially viable environmentally friendly products. We currently have a renewable product in testing in California with residential customers.

Aggregation

1. Given the overall 20% ceiling on customer eligibility for the first two years, please consider reducing the aggregation thresholds back to the original 20 kilowatts (and a corresponding monthly maximum of 8,250 kilowatt-hours for those lacking demand meters). 16,500 kilowatt-hours is simply too high a threshold. 16,500 at 40 kilowatts demand equates to a 57% load factor in the peak month. This means load factors in the other 11 months are likely to significantly exceed 57%. We believe competition can benefit most those customers using electricity relatively inefficiently today and yet the Commission's 16,500 kilowatt-hour threshold allows only the most efficient customers without demand meters to be eligible.
2. Please clarify the method for determining a customer's peak load for eligibility purposes. We recommend that the rules in R14-2-1604 Sections A and B insert the word "non-coincident" before "peak demand." Non-coincident is the demand measurement used in existing billing. This clarification is needed so that an Affected Utility cannot assert that the Commission meant "coincident" peak demand. There are tens of thousands of meters in place that measure "non-coincident" peak demand and only a few hundred which measure "coincident" peak demand.

Rates for Unbundled Services

Our "cc&n" application presented extensive information and reasons that we had hoped would lead to revisions in R14-2-1606.H (Rates for Unbundled Services) to eliminate the concept of a cost based single rate for competitively provided services. Such a concept is out of sync with commercial reality. In our cc&n application, we indicated we would neither price below short-run marginal cost nor price above 30 cents per kilowatt-hour. The latter number we selected because it was the penalty amount for the solar portfolio standard. We must have the flexibility to price our competitive products between these numbers as market conditions, financing products and customer negotiations dictate. If we charge too high a competitive price, customers can and will switch to other lower priced providers. That is the difference between competition and regulated monopoly.



Scheduled Outage Notification

R14-2-1613.D contains a new requirement for ESP's to notify customers and the Commission about outages and interruptions. This new requirement should be eliminated. First, reliability is the responsibility of the Affected Utility and the Independent System Operator and not a non-utility ESP. The ESP Service Agreements are the proper forum for providing an Affected Utility the financial assurances that imbalances will be compensated for properly. We have already provided Commission Staff with draft language that addresses this issue.

ESP Service Agreements

To date, no Affected Utility has expressed any interest or willingness to negotiate an ESP Service Agreement with us. Obviously, our affiliate Pacific Gas & Electric Company has such agreements existing with a number of Arizona utilities.

The Commission's revised rules now require such an agreement as a precondition for cc&n approval (R14-2-1603 Section F.3). Hence, we request the Commission's help in motivating the Arizona Affected Utilities. We recommend:

1. The ACC require each affected utility to offer a reasonable *standard* ESP Service Agreement by a date certain, of say, August 1, 1998.
2. The ACC require each affected utility to offer identical or better terms to new entrants filing timely cc&n applications earlier than it offers an ESP Service Agreement to its own affiliate.

Contracts

R14-2-1612.C requires "contracts whose term is 1 year or more and for service of 1 MW or more must be filed with the Director of the Utilities Division." We request the Commission eliminate this requirement. Alternatively and minimally, the Commission must provide confidentiality for filed contracts.

Buy- Through

Section R14-2-1604.H allows an Affected Utility to engage in buy-through arrangements. Given other rule revisions, we are now uncertain as to why this provision remains and to whom it applies. It appears redundant with direct access service and should be eliminated from the rules. If it is not redundant, we must ask what additional benefit buy-through conveys when it is offered by an Affected Utility to a customer? We fear it offers beneficial transmission access and / or additional price discounts. If buy-through is additionally beneficial, then it is another marketing tool for an affected utility to use to retain customers by offering features superior to



**PG&E Energy
Services**

standard offer. The proposed affiliate rules do not adequately address this concern because buy-through originates from within the utility.

Is it possibly the Commission's intent for buy-through to apply only to those customers not otherwise eligible on January 1, 1999? Is it the Commission's intent that Affected Utility's must offer the same buy-through terms to a company such as PG&E Energy Services so that we can in turn offer identical buy-through arrangements and not be disadvantaged? Please clarify the rules for buy-through.

Unbundled Billing Elements

We applaud the Staff for requiring that Standard Offer bills display cost elements. We believe many Arizona customers will see that they are paying 7 cents, 8 cents or more per kilowatt hour for generation alone and will derive incentive to shop elsewhere.

For Standard Offer bills, please consider combining the "CTC" charge into "generation." We suggest this because: 1) Standard offer customers do not technically pay "CTC" under the rules; and 2) "CTC" displayed on direct access bills will be less than the *imputed* "CTC" on Standard Offer tariffs and there is no reason to confuse customers.

Rule Markups

Attached are pages 27 and 30 of the Draft rules with suggested deletions and insertions.

Respectfully submitted,

PG&E ENERGY SERVICES CORPORATION

By Tom Broderick

Tom Broderick

cc: Docket Control
Larry Robertson

APPENDIX 2



**PG&E Energy
Services**

July 14, 1998

Mr. Ray T. Williamson
Acting Director - Utilities
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

RE: July 10, 1998 2nd Draft of Proposed Revisions to Retail Electric Competition Rules

Dear Mr. Williamson:

PG&E Energy Services Corporation ("Energy Services") will be participating in the July 15, 1998 Open Meeting of the Commission which has been scheduled for "input from stakeholders" with regard to the above-referenced revisions. The purpose of this letter is to reduce to writing the several matters which Energy Services intends to address at that time.

Unbundled Rates [R14-2-1606 (G) and R14-2-1607 (D)]:

Neither of these provisions appears to provide an opportunity for interested persons, such as Energy Services, to participate in the Commission's examination of unbundled rates of the Affected Utilities. Energy Services believes that such omission represents a serious, if not fatal, deficiency in the Commission transition approach. As R14-2-1606 (G) (2) provides, "such rates shall reflect the costs of providing the [unbundled] services." Further, R14-2-1607 (D) contemplates that the distribution components thereof will reflect an accurate application of the results of the Commission's recent decision on "stranded costs" to the Affected Utility system in question. But there is no indicated means by which an affected Electric Service Provider can participate in the process by which the degree of the Affected Utility's compliance with these standards and requirements is evaluated. Given the ultimate potential effect of such unbundled rates as may be approved upon the competitive market, such procedural and due process exclusion of new entrants should not occur. Rather, the proposed revised rules should be modified to provide for intervention and hearing on unbundled rate filings made by Affected Utilities on or before August 24, 1998. The third ordering paragraph of the Commission's Decision No. 60977 on "stranded cost" appeared to contemplate such an opportunity (see page 23, lines 27-28), but the proposed revised rules do not so provide.

It is essential for unbundled rate filings to be available at the time the review of stranded cost filings is begun. Unbundled rates are the foundation upon which such a review is based. Absent unbundled rates, there is no context within which to evaluate the relative magnitude of stranded costs and the ultimate total cost of serving a customer competitively. Since the CTC charge will only apply to competitively served customers, it is especially imperative that Energy Services and other prospective new market entrants be aware of all the other unbundled charges in order

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for us to be able to evaluate whether there is in fact going to be a vibrant market on January 1, 1999.

This is a real very issue. Ideally, valid unbundled tariffs would have been filed at the end of last year in compliance with the existing rules and we would have been in a position to make an informed evaluation of the upcoming stranded cost filings. Unfortunately, that is not how events have unfolded. In that regard, it is not particularly helpful for us to know that, for example, a company's stranded costs are \$500 million or that its proposed CTC charge is 0.7 cents per kilowatt hour. We need to be in a position to add the proposed CTC charge to all the other unbundled service components, then compare the result to the Standard Offer tariff and determine whether customers can achieve savings next year.

Disclosure and Re-regulation [R14-2-1618 and R14-2-203(C)]

Energy Services is not insensitive to the concerns which it understands the Commission and its staff are endeavoring to address through Sections R14-2-1618 and R14-2-203 (C) of the proposed revised rules. However, in turn, it is concerned that the resulting requirements will be unnecessarily burdensome and expensive for new market entrants, such as Energy Services, and potentially could discourage certain prospective competitors from entering the Arizona market. More specifically, a number of these requirements have been incorporated by reference from a pre-existing regulatory scheme. Others, while new, appear to have been conceived against the mindset of a regulatory background.

Energy Services respectfully submits that you cannot regulate to a market approach. To the contrary, an over regulated market environment can effectively lead to no competitive market at all, or at least one substantially diminished from what it otherwise might have been. The goal is to create an environment in which competition can work. This requires the presence of multiple viable marketers. This essential ingredient cannot be created through regulation or re-regulation of all aspects of the marketplace.

Against this background, R14-2-1618 and R14-2-203(C) strike a note of discord because of the pervasive nature of their proposed governance of competitive behavior. This is particularly true when examined in the context of non-residential customers. As a consequence, Energy Services respectfully recommends that R14-2-1618 not be applied to service arrangements between Electric Service Providers and non-residential customers. In addition, it recommends that a subsection (g) be added to R14-2-203 (C) (1) providing as follows:

"The Electric Service Provider does not have a product or service offering available to the class or customer type requesting such service or products."

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Unbundled Rates [R14-2-1606(H)(2)]:

Section R14-2-1606(H)(2) requires rates for unbundled services "shall reflect the costs of providing the services." [Emphasis added] Either this sentence should be deleted as regards competitively provided services, or language should be added which allows for alternative market based pricing approaches. Energy Services does not have single point rates or tariffs. Rather, we enter into contracts for energy services with negotiated terms based on market conditions at the time. Furthermore, this language appears to conflict with R14-2-1612(A) which provides "market determined rates for competitively provided services as defined in R14-2-1615 shall be deemed to be just and reasonable." [Emphasis added]

Certificate of Convenience & Necessity [R14-2-1603]:

With reference to the changes proposed in R14-2-1603, which govern the issuance of certificates of convenience and necessity to Electric Service Providers, Energy Services would offer the following comments. The Commission must be prepared to vigorously enforce, if necessary, the requirement set forth in R14-2-1603 (7) that "Affected Utilities or their successor entities are required to negotiate in good faith" with prospective Electric Service Providers "relative to service acquisition agreements." Only in that way can the continued transition to a competitive retail electric market in Arizona be assured.

More specifically, Energy Services has previously filed an application for an Electric Service Provider certificate of convenience and necessity pursuant to R14-2-1603 in its current form; and that application has been assigned Docket No. E-0359A-98-0389. In addition, the company has contacted two of the larger Affected Utilities within the State of Arizona for the purpose of initiating negotiations relative to the execution of service acquisition agreements. Thus, at this juncture, Energy Services has done all that it can to move the process forward by means of which it will become an Electric Service Provider by January 1, 1999.

In the coming months, Energy Services will continue to do that which is required of it in order to attain that goal, including supplementing its filed application, if and as necessary, and supporting the same at the time of the public hearing thereon. Thus, it would indeed be ironic if the entire certification process were to be allowed to become "hostage" to the unwillingness of an Affected Utility to negotiate in good faith relative to a service acquisition agreement through which Energy Services could ultimately offer its competitive product to the intended market. As long as the Commission is willing to actively enforce the good faith negotiation requirement prescribed in R14-2-1603 (G) (7), such an impediment to the certification process should not occur. But, absent such a willingness upon the part of the Commission, the requirement of R14-2-1603 (G) (3) for the existence of a service acquisition agreement as a condition precedent to certification could become an effective barrier to the commencement of competition.

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Solar Portfolio Standard [R14-2-1609]:

A revision proposed in R14-2-1609(G) is unclear and probably anti-competitive in its ultimate effect. More specifically, the solar portfolio standard applies to customers served competitively, presumably by an affiliate of an Affected Utility or an ESP. The proposed language seems to imply that an Affected Utility can provide the solar portfolio standard from within the utility and likewise "count" the amount towards existing requirements now applicable to Standard Offer. Such a counting will exacerbate the cost differential created by establishing a costly solar portfolio for competitively served customers while it reduces the corresponding costs to standard offer customers. The proposed revision should be deleted.

Definitions [R14-2-1601]:


The 2nd Draft has deleted the definition for "load serving entity" yet such term is used in R14-2-1618 (Information Disclosure Label). Since labeling is a costly endeavor, its applicability must include the UDC's Standard Offer as was required in the June 23, 1998 1st Draft. Hence, the definition as it appeared in the first draft should be restored.

In closing, Energy Services wishes to express its appreciation to the Commission and its staff for the opportunity to submit comments and suggestions upon the proposed revised rules.

Respectfully submitted,

PG&E ENERGY SERVICES CORPORATION

By



Tom Broderick

Lawrence V. Robertson, Jr.